



IGNITE Raleigh FAQs

What's the schedule? The IGNITE Raleigh year is broken into two sessions of six months each (January-June and July-December). The fee for each session is \$1,500, or 3 payments of \$500. IGNITE Raleigh operates 40 hours per week, (Monday 11:00 a.m. – 5:00 p.m., Tuesday, Wednesday, & Thursday 11:00 a.m. -7:00 p.m., and Friday from 11:00 a.m. – 4:00 p.m.), and offers two weekend activities per month.

How do I make the payment? Payments can be made by credit card online through the registration site or by check. Payments can be made in: a) 3 payments of \$500, b) session installments of \$1,500, or c) a single annual payment of \$3,000. If you opt for the payment plan, the fees are due by the 1st of the month.

If the session began in July, but I am not accepted until September, will I still owe \$1,500 for the session?

No, fees are pro-rated based on the month you begin the session. IGNITE Raleigh offers rolling enrollment, meaning openings are filled as they become available. In the example above, the member fees would be \$1,000 because the member missed July and August.

What if I can only come two days a week? Are my fees reduced? No, the fee is \$1,500 per session. You can choose to come for everything offered or only for the days and times that meet your needs and schedule. We encourage members to take advantage of as many of the activities as possible.

If I am no longer able to attend IGNITE Raleigh or decide to discontinue my membership, what do I need to do?

If you leave the program, you must submit in writing (email or letter) that you wish to end your membership. Once the letter is received, your last day of membership will be the last day of that month. Session fees are non-refundable. If you decide you want to rejoin IGNITE in the future, you must reapply, and may be put on the waiting list for admittance.

Is scholarship assistance available? The Autism Society of North Carolina has limited funding to support scholarships for IGNITE. Scholarship awards are based on financial need and funds available.

What happens if I miss a payment? Please notify the program if your payment will be late. We must receive notice in advance of missed payments to maintain membership.

Are there any additional fees? Yes. Part of the IGNITE experience includes activities in the community (going out to dinner, movies, etc.). Members are expected to pay for their own meals and activities in the community. Our goal is to have free or low-cost activities twice per month. However, based on the members' interests, the activity cost may be up to \$20. If an activity exceeds \$15, the other activity that month will be free or very low-cost.